## Feb 14, 2022 | [Copays - Discuss approach to include on My VA](https://www.google.com/calendar/event?eid=NzhwYW44amw4MnNnajBtc2UwZGpsb21zNjggaGVhdGhlci5qdXN0aWNlQGFkaG9jdGVhbS51cw)

Attendees: [Angela Agosto](mailto:angela.agosto@adhocteam.us) [Heather Justice](mailto:heather.justice@adhocteam.us) [Liz Lantz](mailto:liz.lantz@adhocteam.us) [samara.strauss@va.gov](mailto:samara.strauss@va.gov)

Notes

* Goal of this meeting is to determine the effort
  + Not a full project
    - Full collab cycle may not but needed
    - Looking at a 1 month delivery - smaller effort
    - Heather will talk with Shira and submit CC kickoff
      * May have a reduced CC engagement
* User research was split, but both sections were acceptable
* A/B test - health care vs BP&D?
  + May reduce user/usability testing efforts
  + No formal ability to do AB testing, but could try it out
    - 1 week deploy to one section
    - Another week deploy to the other section
    - Discuss with Taylor on feasibility
    - Cannot test concurrently - no capability
  + UAT - Screenshot to share and gain feedback
    - Question added at the end of UAT
* Will need to consider where and how to display
  + Conditional display
  + Info currently resides under Health care
    - Does not need to live under Health care on My VA
  + Create some mockups on what this might look like?
    - Might a person be confused if copays and debts are in separate places?
    - What about multiple copays?
    - Will also need to think about what this looks like in a possible reorganization of My VA

Action items

* Add as part of UAT questions
* PM - Complete Collab Cycle kickoff and talk with Shira
* Mock-ups for possible designs
* Close out discussion ticket & additional tickets will be created for next sprint
  + Discovery
  + Design iterations